

TO GET TO KNOW OUR CLIENTS BETTER...

You are: a man a woman

Your age:

0-20 20-30 30-40 40-50
50-60 60-70 + 70

Country of residence:

France which "department":

Great Britain Germany Belgium Pays Bas
Switzerland Spain Other, please specify:.....

Occupation/Profession:

Farmer Shopkeeper Craftsperson/Artisan Independent/freelance
Manager Student Salaried worker Unemployed
Retired Teacher Liberal profession Other

Address:

Name:

Address:

E-mail:.....

Thank you for taking the time to answer this questionnaire. We hope that your adventure on the Stevenson Trail has left you with many happy memories.

WIN THE STEVENSON PACK!!

The winner will be chosen at our General Assembly in the autumn by drawing lots from all the questionnaires received. The winner will be announced on the website of the association and will receive a "Stevenson Pack » worth 40€.

ASSOCIATION "SUR LE CHEMIN DE R.L. STEVENSON"
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www.chemin-stevenson.org



THE STEVENSON TRAIL - YOUR OPINION INTERESTS US!

You are on walking the GR 70... The association « Sur le chemin de R.L. Stevenson » would be glad to have your remarks concerning your stay. If you wish to help us improve our service, complete this questionnaire and leave it with the last service provider who is a member of the association on your itinerary, or send it directly to our address. Thanks!

BEFORE STARTING THE TRAIL :

How did you hear about the Trail (maximum 2 answers)?

Press, TV, Radio Walking/hiking salon
Walkers/hikers, friends, family or relations Internet
The association's brochure The association's website (www.chemin-stevenson.org)
Travel agency or Tour Operator, (which?) :.....
Departmental tourist office (CDT), (which?) :.....
Tourist office (OTSI), (which?):.....
Other, please specify:.....

Have you read R.L. Stevenson's book, « Travels with a donkey in the Cevennes » ?

Yes No
If yes : a long time ago recently, to prepare the hike
during the hike
If not, are you going to read it? Yes No

To organize your hike, did you contact :

the association a CDT or OTSI the French hiking federation (FFRP)
a travel agency or a Tour Operator other hikers
other, please specify:.....
use the topo-guide use "IGN" maps
the association's website

When reserving your stay, did you encounter any difficulty finding accommodation?

yes no I didn't reserve in advance
If yes, why and where?.....

WIN A STEVENSON PACK!!

Turn over for information

YOUR TRAIL

Departure month:

January February March April May June
 July August September October November December

Point of departure:..... Point of arrival:.....

Length of your stay:

Weekend: 2 nights weekend: 3 nights 4 to 6 days
 7 to 13 days 14 to 20 days more than 20 days

Are you travelling/

alone as a couple as a family with a group
 Number of people:.....

How are you travelling ?:

on foot mountain biking with a donkey on horseback
 other ,please specify :.....

At which places have you stayed?

Le Puy en Velay	Notre Dame des Neiges	La Salle Prunet	
Le Monastier / Gazeille	La Bastide Puylaurant	St Julien d'Arpaon	
St Martin de Fugères	Chasseradès	Cassagnas	
Goudet	Le Bleymard	Malafosse	
Le Bouchet St Nicolas	Le Mont Lozère	St Germain de Calberte	
Landos	Finiels	St Etienne Vallée Fse	
Pradelles	Le Pont de Montvert	St Jean du Gard	
Langogne	Mijavols	Mialet	
Chaudeyrac	Cocurès	Alès	
Cheylard L'Evêque	Bedouès		
Luc	Florac		

What type of accommodation have you chosen?

Campsites Gîte d'étape (hostels) Chambre d'hôtes(guest rooms) Hotel

What is your opinion on the quality of services on the Stevenson Travel ? (one answer per line)

	Bad/insufficient	Passable	Good	Excellent
Host hospitality				
Bedding				
Catering				
Picnics				
Cleanliness				
Rapport price / quality				
Fresh supplies on the Trail				
On site information on R.L. Stevenson and the Trail (difficulty, drinking water...)				
Information panels (landscape, history, extracts from the book...)				
Way-marking				
Accompaniment by a guide				
Donkey hirer's service				
Hiking with a donkey				
Reception for donkeys				
Reception for horses				
Baggage transportation				
The association's leaflet				
The association's website (www.chemin-stevenson.org)				

If you have encountered a problem concerning any one of these services, or if you have an observation to make, please do so (please state the nature of the remark and the place) :

.....

If you have used a baggage transportation service, who organized it?

Accommodation service provider Taxis Travel agency or Tour operator
 Private baggage transportation business other